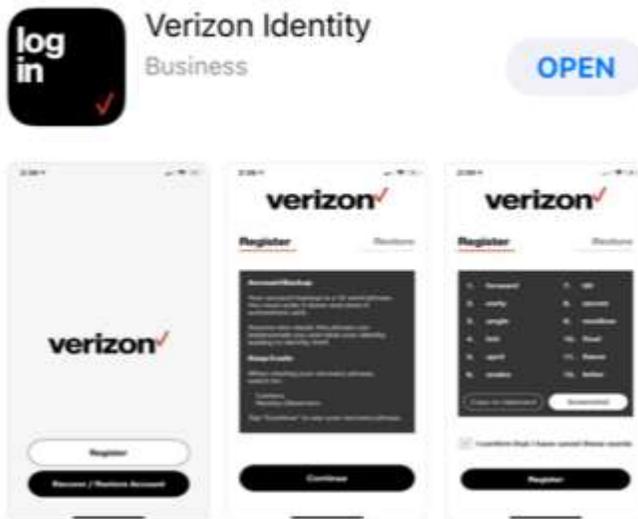


# Verizon Mobile App (aka, Soft Token) Installation Instructions

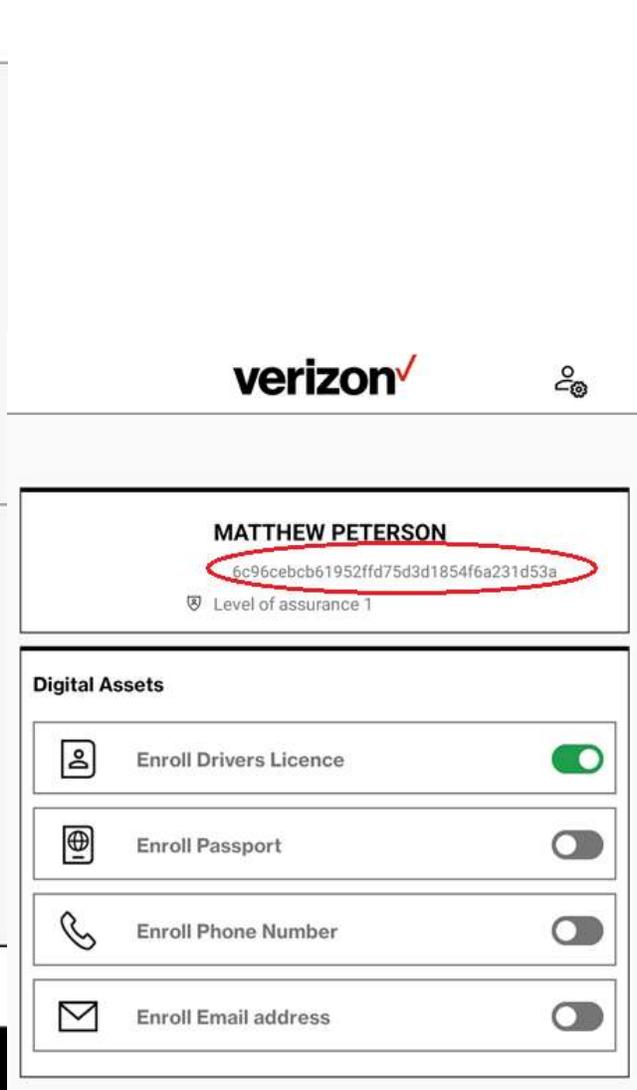
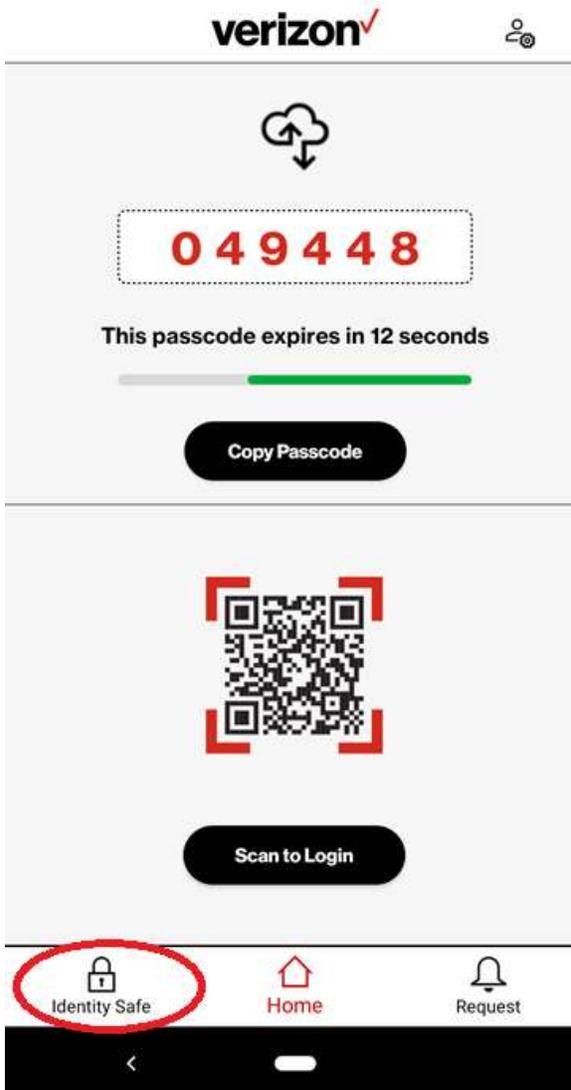
**Instruction Set #1: You already have a hard token registered and you would like to add a soft token. [If you do not already have a hard token then go to Instruction Set #2.]**

- 1) Go to the App Store on your phone.
- 2) Search for Verizon Identity and download it. For Android users, if you cannot find it in the Google Play store you can get it by going to this URL:

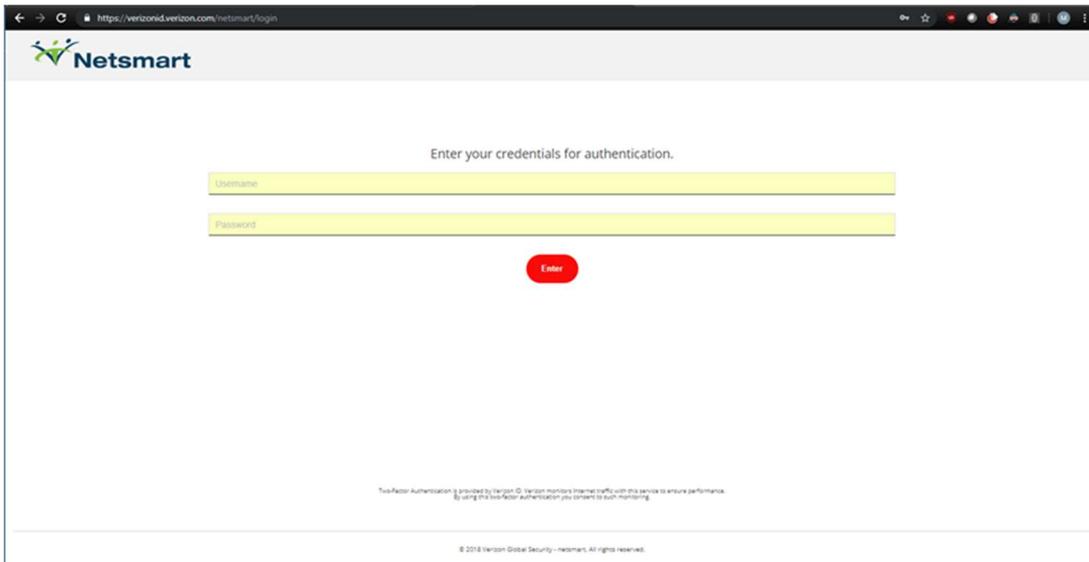
<https://play.google.com/store/apps/details?id=com.verizon.verizonidauth&hl=en>



- 3) Complete the download and registration process by following the directions on the app.
- 4) Open the app and look for Identity Safe (lower left corner) and click on it. It will display a very long string of characters right under the user's name at the top of the screen. Place your finger on the string and a message will appear saying that you successfully copied the string of characters (called the "Distributed Identifier"). Paste this into a message and send it to yourself where you can retrieve it from your desktop or laptop computer.



- 5) Now, on your desktop or laptop computer, go to your new Verizon profile by going to : <https://verizonid.verizon.com/netsmart/login>.
- 6) Enter your OrderConnect user name and OrderConnect password.



Enter your credentials for authentication.

Username

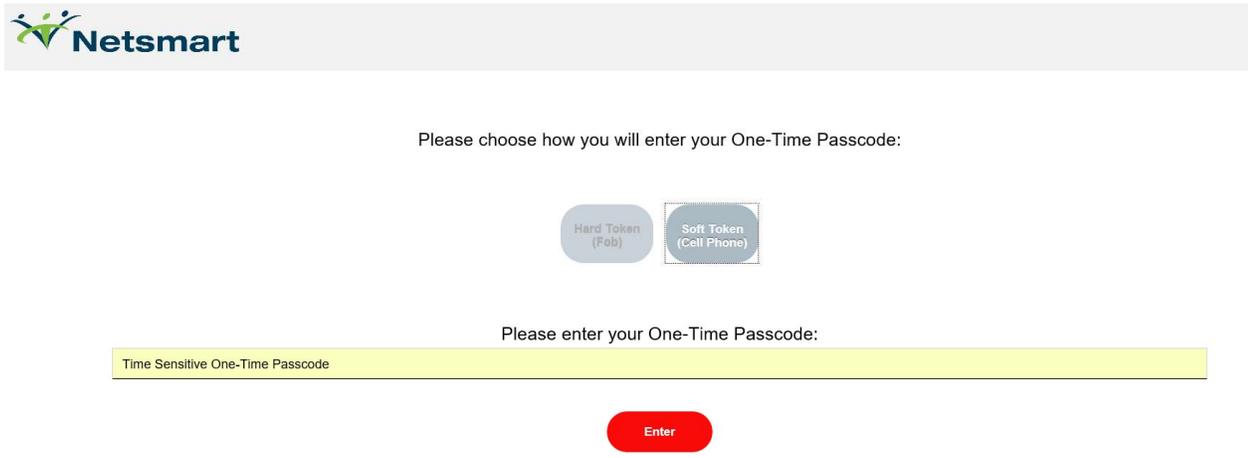
Password

Enter

Two-Factor Authentication is provided by Verizon. Verizon monitors internet traffic with this service to ensure performance. By using this two-factor authentication you consent to such monitoring.

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7) Using your **HARD TOKEN**, retrieve a one-time passcode and enter it on the screen.



Please choose how you will enter your One-Time Passcode:

Hard Token (Fob) Soft Token (Cell Phone)

Please enter your One-Time Passcode:

Time Sensitive One-Time Passcode

Enter

8) You will see your Verizon Profile:



Dashboard

User Profile

Profile Password Management

epcs 15pro

EPCS 15Pro  
[Edit My Profile](#)

### Profile Information

Name: EPCS 15Pro

### Contact Information

Level Of Assurance (Legacy): 3

Verified Status: Y

Registration Status: REGISTRATION\_COMPLETE

Relying Party Code: NetSmart

Relying Party Name: NetSmart

Email Address: ntst.oc.epcs+qa-epcs15pro@gmail.com

Full Name: EPCS 15Pro

Last Name: 15PRO

First Name: EPCS

9) On the left side under your name click the button that says “Edit my Profile.”

Dashboard

User Profile

Profile Password Management

epcs 15pro

EPCS 15Pro  
[Edit My Profile](#)

### Profile Information

Name: EPCS 15Pro

### Contact Information

Level Of Assurance (Legacy): 3

Verified Status: Y

Registration Status: REGISTRATION\_COMPLETE

Relying Party Code: NetSmart

Relying Party Name: NetSmart

Email Address: ntst.oc.epcs+qa-epcs15pro@gmail.com

Full Name: EPCS 15Pro

Last Name: 15PRO

First Name: EPCS

10) Scroll down to the bottom of the screen and you'll see a field called “Distributed Identity.” Retrieve and paste the information that you copied from your soft token (eg, call phone) and had sent to yourself in this field and then click the Save button at the bottom of the screen.

Legacy UUID	<input type="text"/>
Application Identifier	<input type="text"/>
Person Identifier	<input type="text"/>
Country	<input type="text"/>
District	<input type="text"/>
Enterprise Identifier	<input type="text"/>
Relying Party Code	NetSmart
Relying Party Name	NetSmart
Distributed Identifier	<input type="text"/>
Email Address	ntst.oc.epcs+qa-epcs15pro@gmail.com
Full Name	EPCS 15Pro
Last Name	15PRO
First Name	EPCS

11) Your soft token should now work.

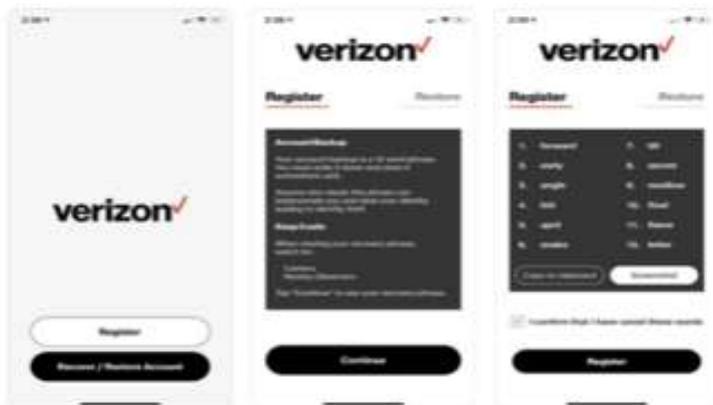
**Instruction Set #2: You do not have a hard token registered yet and you would like to add a soft token now. [You must have already gone through Identity Proofing and have an active EPCS account in OrderConnect.]**

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- 2) Search for Verizon Identity and download it. For Android users, if you cannot find it in the Google Play store you can get it by going to this URL:  
<https://play.google.com/store/apps/details?id=com.verizon.verizonidauth&hl=en>

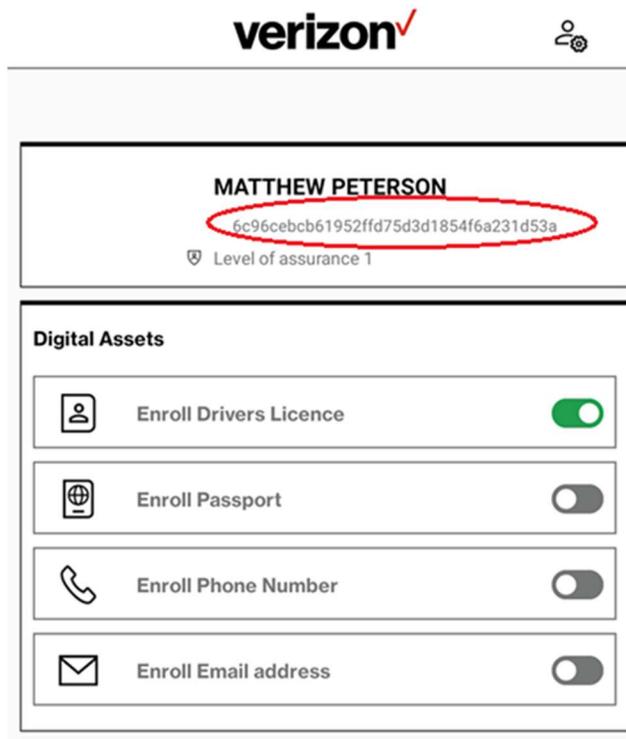
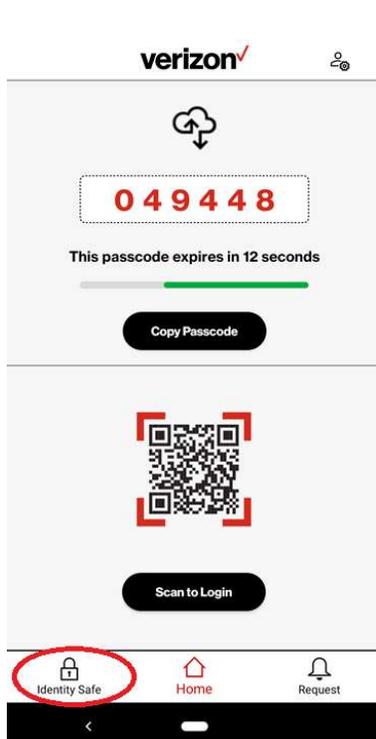


Verizon Identity  
Business

OPEN



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- 5) Open up a Netsmart Support case with the Subject Line of "Add EPCS Soft Token to Prescriber's Account." In the ticket please add the prescriber's first and last name AND THEIR OC USER LOGIN. Paste the Distributed Identifier in the case.
- 6) When Netsmart Support adds the Distributed Identifier to the prescriber's Verizon account they will update the case indicating it was done.