



Minimum System Requirements - Helper Practice Management Version 9.3 and newer

Requirements applicable to both Helper Standalone & Server configurations:

Operating System	PC: Microsoft Windows 7, 8, 10 Server: Microsoft Windows Server 2008, 2012, 2016
Processor	Intel Pentium III 750 MHZ
Memory (RAM)	4 GB
Hard Drive	500 MB free space
Internet Connectivity	Required
Internet Browser	Required: Internet Explorer 11
Virus Protection	Highly Recommended
Backup Device	Recommended: external hard drive, flash drive or CD/DVD RW Drive
Battery Backup/Uninterruptible Power Supply (UPS)	Recommended
Word Processing	Microsoft Word (required for mail merge)
Spreadsheet	Microsoft Excel (required for exporting data)

Requirements for Expedite! Credit Card Processing feature of Helper:

Helper v 9.5.3 or later	Required
Internet Connectivity	Required
Internet Browser	Required: Internet Explorer 11
CardConnect Account	Required
Active Helper Assurance Plan	Required

Requirements for ClaimsConnect Electronic Claim Submission:

Software	Helper, ClaimsConnect
Operating System & Hardware	Same as Helper requirements above
Internet Connectivity	Required
Active Helper Assurance Plan	Required