



Using Helper Software on an Apple / Mac Computer

Given the increased popularity of Mac computers in business, the Helper team conducted an informal survey with our clients who use the Apple OS to identify the most popular solutions for leveraging Helper software on Mac computers. The following tools received multiple high recommendations from your peer practices:¹

Boot Camp

Cost: Free (requires purchase of Microsoft Windows)

Apple's Boot Camp utility allows you to install and run Microsoft Windows on your Mac. Netsmart believes that this is the most effective way to run Helper on your Mac and will allow Helper to run as closely as possible to how it was intended. Note, this option does not allow you to run Mac applications while you run Windows and the computer must be restarted to use the Mac side again. Our support technicians cannot help you install Windows or setup of Boot Camp, but once it is running, we can help you install Helper.

Please visit <https://support.apple.com/boot-camp> for more information.

VMware Fusion and Parallels Desktop

Cost: see sites below for details (both require purchase of Microsoft Windows)

VMware Fusion: <http://www.vmware.com/products/fusion>

Parallels Desktop: <http://www.parallels.com/products/desktop>

Fusion and Parallels Desktop are applications which run as a Windows virtual machine on your Mac. The benefit of running these two products is that you can run the Helper application alongside your Mac applications with no rebooting necessary. You can have a Helper shortcut right on your Mac desktop or in your dock. Please note that as with the Boot Camp solution, we cannot assist with a Windows installation or setup of virtual machines, but once it is running, we can help you install Helper.

¹Netsmart has not undertaken its own testing. We looked for popular solutions in our user community and pass on that information to you. We cannot warranty the performance of these tools, so please exercise your own good judgment and safe backup practices. Netsmart Technologies is not a distributor or service representative for Apple, VMware, Parallels, or Microsoft.