

Billing Telehealth Sessions in Helper

When creating a session for telehealth, there are a few things to change before saving the session.

1. The place of service needs to be 02. If this choice is not available in your list of places of service, it can be added.
2. You will need to add a two-character modifier to the session. The modifier is placed in the first box to the left of service code.

Here is a link from CMS regarding telehealth: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/TelehealthSrvcsfctsh.pdf>

The screenshot shows the 'Billing' tab of the Helper software. The session details are as follows:

- Session Reference Code: GE
- 24A. Date(s) of service: 3/19/2020 to //
- 24D. Service: 90834, Individual Psychotherapy. Mod: 95
- 24G. Days or Units: 1, Length: 45, Time: 2:40 PM
- Per Unit Charge: \$120.00
- 24F. Total Charge: \$120.00
- 24B. Place of Service: 02, telehealth
- 24J. Rendering Therapist: Newman, Chris
- Taxonomy: 101YP1600X, Pastoral, Counselor
- 33. Billing Therapist: Newman, Chris
- 32. Service Facility Location: BSI Psychological
- Status: Kept and charged for

Red annotations in the image include:

- An arrow pointing to the 'Mod 95' field with the text 'Modifier goes here'.
- An arrow pointing to the 'Place of Service 02, telehealth' field with the text 'Place of Service goes here'.

If you need to add 02 as a place of service in your library, click the 3-dot ellipsis to the right of the place of service line. That opens the library for places of service. Click on add at the bottom of the window. This will open a window for you to add the 02 Place of Service.

The 'New Library Entry' dialog box contains the following information:

- Display: Telehealth
- Data: 02
- Buttons: Save, Save & Add, Cancel
- 32. Service Facility Location: (empty field with ellipsis)