Helper 9.7 New Features

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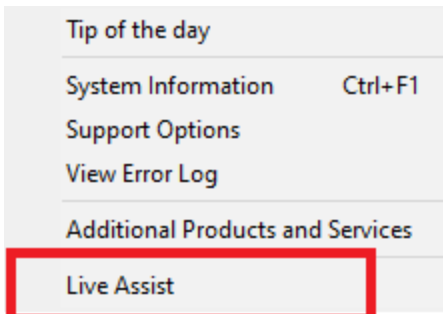
2021 ICD-10 Diagnosis Codes

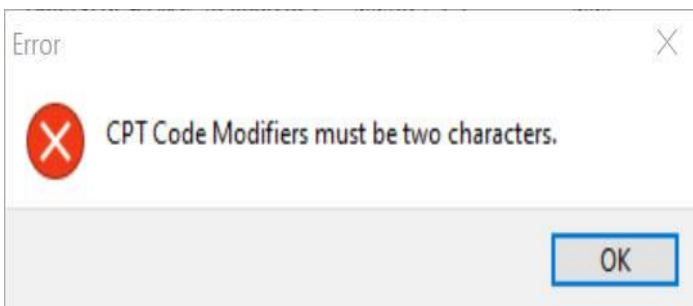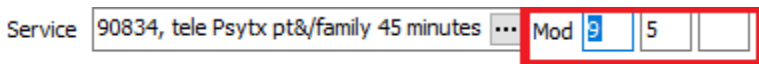This release includes any updated/new ICD-10 codes released in October of 2020.

Screen Sharing

With this release, you can access a link under the HELP menu above your patient list to start a screen sharing session with Helper Support.   To initiate this, click on "Live Assist" and that will prompt you for a session key. The Helper Support technician who is working with you will provide the session key.
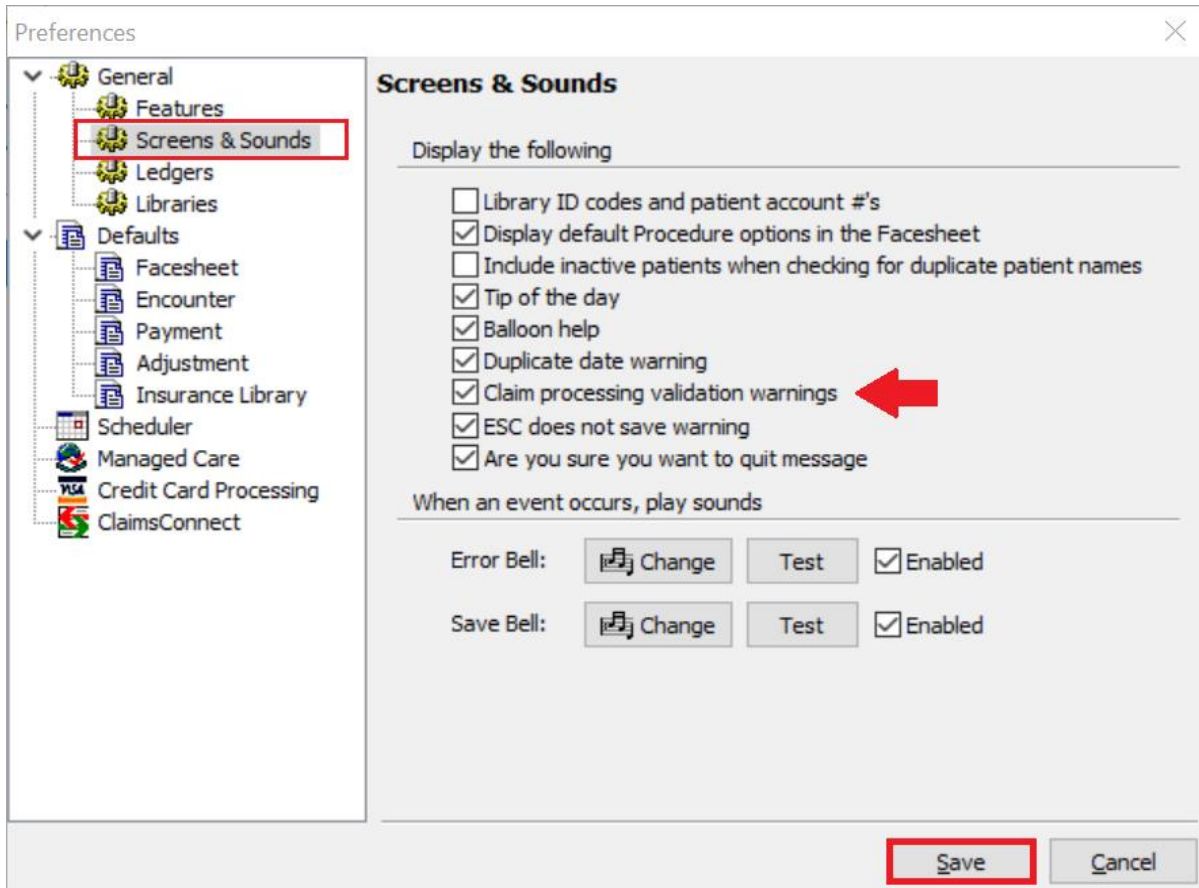

One-Character Modifier Warning

If you attempt to save a Service with only a single character for the modifier, Helper will give you a warning and not allow you to proceed.
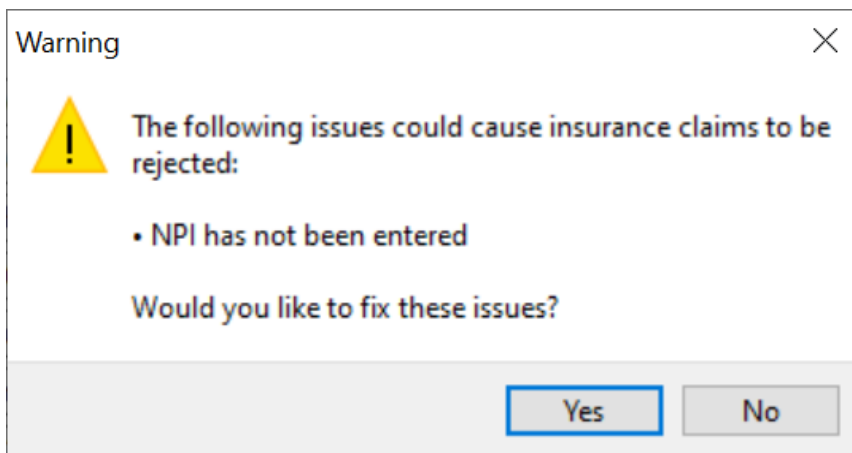
Missing NPI Warning

If you attempt to save a therapist/provider, Helper will give you a warning if the NPI is missing. This will also apply to referring physicians.

To enable this feature please go to **Setup | Preferences | Screens & Sounds** and place a tick next to "Claim processing validation warnings" and click "Save"

Now, if you add or edit a provider and do not have a NPI set up you will receive the following warning when you save out of the Therapist library:

Non-specific Procedure Codes

Non-specific Procedure Codes may include a description such as:
- Not Otherwise Classified (NOC);
- Unlisted;
- Unspecified;
- Unclassified;
- Other;
- Miscellaneous;
- Prescription Drug, Generic; or
- Prescription Drug, Brand Name

<u>In order to include a Non-specific Procedure Code:</u>
1. Update the Services Library
2. Add a new group named Non-specific Procedure Code
3. Add a description that says if this Procedure Code is a non-specific Procedure Code
4. Enter a clarifying description to be included with the service when generating an ANSI 837 claim.

General	Diagnosis	Other	Billing	Authorizations	Claim Adjustment Codes

Extra Info

Session Reference Code | HW

24A. Date(s) of service | 3/29/2021 📅 to // 📅

24D. Service | 90834, tele Psytx pt&/family 45 minutes ⋯ | Mod 95

24G. Days or Units | 1 | Length | 45 | Time | 10:07 AM

Per Unit Charge | $110.00

24F. Total Charge | $110.00

24B. Place of Service | ⋯

24J. Rendering Therapist | Ryan, Jack ⋯

Taxonomy | 101Y00000X, Counselor

33. Billing Therapist | Newman, Chris ⋯

32. Service Facility Location | ⋯

Status | Kept and charged for ⋯

Non-specific Procedure Code

If this CPT® Code represents a **non-specific Procedure Code**, enter a clarifying description to be included with the service when generating an ANSI 837 claim.

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Save

Save & Add

Save & Add Copay

Cancel

<u>In order to update the Session:</u>

1. On the General tab, add a new group named Non-specific Procedure Code
2. Add a description that says if this CPT Code represents a non-specific Procedure Code
3. Enter a clarifying description to be included with the service when generating an ANSI 837 claim.

Patient Phone Book Report Correction

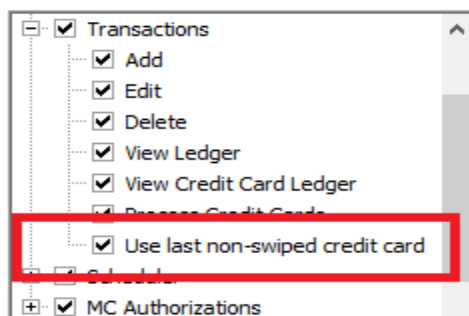This report will now only include insurance companies that are currently active in the patient's facesheet.

Option to Disable Last Swiped Credit Card

Some practices do not want their users to use the "Use last non-swiped credit card" option.
To update this setting go to **Setup | Multi-User Setup | Access to Screens | Transactions**. We have added a new option named "Use last non-swiped credit card", which is checked (enabled) by default.
To disable the "Used last non-swiped credit card" button on your Credit Card Info tab simply uncheck this option and save out.

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Updated Default Phone Order - Facesheets

The order of phone numbers is now: Mobile | Home | Business

Mail Merge includes Mobile Phone

When using the Helper Mail Merge utility, this release will include an option to add the mobile phone to the merge.

Therapist Pay Assistance Report

You may now separate out positive adjustments on the Therapist Pay Assistance Report.
This can be resolved when *Base pay on* is set to "Amount collected".

In the *Report Layout* under "Amount collected", add a check in the box next to "Subtract positive Adjustments".

When checked, the report will remove positive adjustments from the Therapist Pay amount.

Therapist Pay Report: Layout

General | Description & Title | Page Setup

Base pay on
- ○ Amount billed
- ◉ Amount collected
  - ☐ Subtract positive Adjustments

Calculate using
- ○ Patient's primary Therapist
- ○ Therapist who performed service
- ◉ Therapist listed on payment

Print these rows
- ○ One row for each patient
- ◉ One row for each transaction
- ○ Only print totals

☑ Print today's date on report
☑ Print date range on report

[ᶠF Font] Sample Font...

Color-coded Patient Flags

On the Facesheet, you can now add a Flagged Color field under Flagged Note. It will have the same style dropdown as the Service Library | Appointment Color field.