

Helper 9.7 New Features

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2021 ICD-10 Diagnosis Codes

This release includes any updated/new ICD-10 codes released in October of 2020.

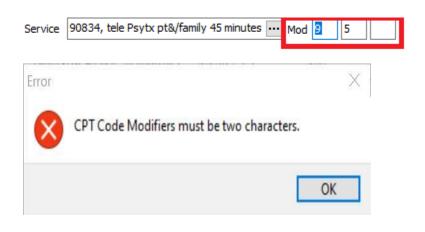
Screen Sharing

With this release, you can access a link under the HELP menu above your patient list to start a screen sharing session with Helper Support. To initiate this, click on "Live Assist" and that will prompt you for a session key. The Helper Support technician who is working with you will provide the session key.

	Tip of the day							
	System Information Ctr	I+F1						
	Support Options							
	View Error Log							
	Additional Products and Services							
	Live Assist							
-								

One-Character Modifier Warning

If you attempt to save a Service with only a single character for the modifier, Helper will give you a warning and not allow you to proceed.



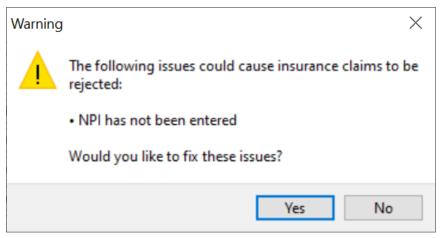
Missing NPI Warning

If you attempt to save a therapist/provider, Helper will give you a warning if the NPI is missing. This will also apply to referring physicians.

To enable this feature please go to **Setup | Preferences | Screens & Sounds** and place a tick next to "Claim processing validation warnings" and click "Save"

V 🤐 General	Company Q. Com	ade.			
 General Features Screens & Sounds Ledgers Libraries Defaults Facesheet Facesheet Facesheet Adjustment Insurance Library Scheduler Managed Care Credit Card Processing 	Screens & Sounds Display the following Library ID codes and patient account #'s Display default Procedure options in the Facesheet Include inactive patients when checking for duplicate patient names Tip of the day Balloon help Duplicate date warning Claim processing validation warnings ESC does not save warning Are you sure you want to quit message When an event occurs, play sounds				
S ClaimsConnect	Error Bell: Save Bell:	년 Change	Test Test	Enabled	
				Save Car	ncel

Now, if you add or edit a provider and do not have a NPI set up you will receive the following warning when you save out of the Therapist library:



Non-specific Procedure Codes

Non-specific Procedure Codes may include a description such as:

- Not Otherwise Classified (NOC);
- Unlisted;
- Unspecified;
- Unclassified;
- Other;
- Miscellaneous;
- Prescription Drug, Generic; or
- Prescription Drug, Brand Name

In order to include a Non-specific Procedure Code:

- 1. Update the Services Library
- 2. Add a new group named Non-specific Procedure Code
- 3. Add a description that says if this Procedure Code is a non-specific Procedure Code
- 4. Enter a clarifying description to be included with the service when generating an

ANSI 837 claim.

Genera	Diagnosis	Other	Billing	Authorizations	Claim Adjustment Code	S	
							<u>E</u> xtra Info
Session Reference Code HW							
24A. Date(s) of service 3/29/2021 🖬 to // 🖼			/ 🖾				
24D.	S	ervice	90834, te	le Psytx pt&/fan	nily 45 minutes … Mod	95	
24G.	Days or	Units	1	Length	45 Time 10:07 AM	1	
	Per Unit C	harge	\$11	0.00			
24F.	Total C	harge	\$11	0.00			
24B.	Place of S	ervice			•••		
24J. I	Rendering The	rapist	Ryan, Jac	k			
			Taxonomy	101Y00000X,	Counselor	\sim	
33.	Billing The	rapist	Newman,	Chris		•••	
32.Serv	ice Facility Lo	cation				•••	
	5	Status	Kept and	charged for		•••	
Non-specific Procedure Code							<u>S</u> ave
If this CPT® Code represents a non-specific Procedure Code , enter a darifying description to be included with the service when generating an ANSI 837 daim.					Save & <u>A</u> dd		
						•••	Save & Add Copay
							<u>C</u> ancel

In order to update the Session:

- 1. On the General tab, add a new group named Non-specific Procedure Code
- 2. Add a description that says if this CPT Code represents a non-specific Procedure Code
- 3. Enter a clarifying description to be included with the service when generating an ANSI 837 claim.

Patient Phone Book Report Correction

This report will now only include insurance companies that are currently active in the patient's facesheet.

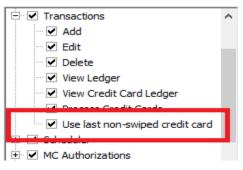
Option to Disable Last Swiped Credit Card

Some practices do not want their users to use the "Use last non-swiped credit card" option.

To update this setting go to **Setup | Multi-User Setup | Access to Screens | Transactions**. We have added a new option named "Use last non-swiped credit card", which is checked (enabled) by default.

To disable the "Used last non-swiped credit card" button on your Credit Card Info tab simply uncheck this option and save out.

This user has access to the following information:



Updated Default Phone Order - Facesheets

The order of phone numbers is now: Mobile | Home | Business

Mail Merge includes Mobile Phone

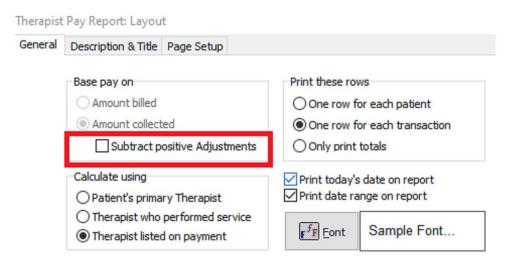
When using the Helper Mail Merge utility, this release will include an option to add the mobile phone to the merge.

Therapist Pay Assistance Report

You may now separate out positive adjustments on the Therapist Pay Assistance Report. This can be resolved when *Base pay on* is set to "Amount collected".

In the *Report Layout* under "Amount collected", add a check in the box next to "Subtract positive Adjustments".

When checked, the report will remove positive adjustments from the Therapist Pay amount.



Color-coded Patient Flags

On the Facesheet, you can now add a Flagged Color field under Flagged Note. It will have the same style dropdown as the Service Library | Appointment Color field.

	Patient Library Links	Appointment Reminders				
	Account number:	AR				
	First Name:	David	MI: Z			
	Last Name:	King]			
	Address:	4950 College Blvd				
	City, St., Zip:	Overland Park	••• KS	66211		
	Home 💌	(913) 242-6251	SS N	lumber:]	
	Business 💌	() -	Date o	of Birth: 12/28/1966 🕅		
	Mobile 💌	(913) 706-4187	Date of	Death: // 🖽		
	E-mail 💌	dking@jump.com		Sex: Male	emale	
	Notes:				•••	
	Flagged Note:				•••	
	Flagged Color:	 ▼				
		The Flaqued Note will display	at the hotto	m of the main screen wh	en the	
	Last Name	First Name	Active	City	Gender	Flag
	Gallagher	William		Malden	М	
	King	David		Overland Park	М	
ľ	NACE IN TRACE	E N		<u><u> </u></u>	-	