Netsmart
SIMPLE. PERSONAL. POWERFUL.

Helper: Addressing the Continuum of Practice Needs

Helper software from Netsmart is designed to meet the unique needs of psychologists, psychiatrists, counselors, social workers and other therapy-related providers.

Helper is an easy-to-learn practice management solution that provides the advanced features needed to manage today's increasingly complex practices. Within minutes of installing and launching Helper, you'll begin to see how it can effectively manage your scheduling and billing activities.

Improve Cashflow

With reduced billing time and improved tracking, Helper gives you more time for patient care and improves your revenue cycle, allowing you to get paid faster with less frustration.

- View all your critical billing data at a glance on one screen

- Ensure acceptance of insurance claims and reduce rejections with Helper's full support for NPI numbers and CMS1500 claim forms, as well as ANSI 5010 electronic claim standard

- Bill for appointments easily by automatically posting to the Billing Ledger right from the Scheduler

- Quickly and easily bill for your services with included standard, easy-to-read bills, or create your own custom layouts

- Understand your cash flow, gain insight into your best referral sources, and track patient activity with flexible reporting options

- For more in-depth analysis, report data can be exported to Microsoft™ Excel™, allowing you to take advantage of a powerful, familiar Windows® program

- Improve payment time and process credit card payments conveniently at the time of service with optional Expedite! Software

Solutions for Behavioral Health Professionals

Helper is a complete practice management, claims processing and e-prescribing solution for behavioral health professionals.

Helper eases the burden of paperwork and increases cash flow, allowing more time and resources for interacting with your clients and building your practice.

When combined with Netsmart ClaimsConnect™ claims processing service, EMRX for e-prescribing and myLearningPointe™ for online continuing education, Helper is the most complete one-stop solution to manage your practice.

It's easy to get started with Helper using our web-based training and pre-recorded videos.

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- Reduce reimbursement time by sending and managing your claims and patient statements electronically with optional ClaimsConnect
- Helper ERA's allow you to receive EOB's electronically and automatically apply insurance payments to sessions, prepare secondary claims, and add claim adjustment codes for secondary insurance claims

Save Time

With the time-saving features in Helper, your productivity will increase, freeing up more of your time to spend with clients.

- Conveniently set single appointments or recurring appointments for one or multiple therapists with an easy, visual interface using color-coded time blocks
- Schedulers flexible search feature allows you to quickly find and open a specific appointment

HIPAA Compliance

With features that meet current transaction and security regulations, Helper turns the burden of HIPAA into office productivity.

- Helper safeguards your clients' Protected Health Information (PHI) with features such as the ability to hide PHI from unauthorized eyes and set access rights for office staff
- Audit trail features for monitoring login usage, edits, additions and deletions to patient records

e-Prescribing

Medication prescription errors are an increasing problem in all areas of healthcare, including behavioral health. Helper is integrated with Netsmart's e-prescribing solution, OrderConnect, to provide an effective method for prescribing and medications. OrderConnect is secure and web-based, and can be used anywhere you have access to the Internet with your web browser.

Customer Support and Online Courses for Continuing Education

Our goal is to be a resource that helps make you successful! Helper provides telephone and e-mail access to a knowledgeable, dedicated support staff that stands ready to help you maximize the effectiveness of Helper within your unique practice environment.

In addition, as a Helper client, you have access to myLearningPointe web-based training for a small annual fee, enabling you to take courses at times convenient for you. With myLearningPointe, you have access to hundreds of online courses in behavioral healthcare, safety, and compliance, many with CEUs available.

Learn more about our comprehensive suite of solutions at www.ntst.com/solutions-we-offer